

‘Telebanking’ comes to Sampath Bank

Posted on

An innovative service, Telebanking, which enables the bank’s clients to carry out a variety of banking transactions over the phone without even leaving their homes or offices has been launched by Sampath Bank. Telebanking can be done twenty four hours a day. Key pad users can simply dial 345678 433985 in the case of rotary dial (or telephones) to start telebanking services. Once connected, the customer is directed through the instructions in either Sinhala or English to perform the functions desired by the caller.

This new service will be a boon to all customers of Sampath Bank from any part of the world. Non-Sampath Bank account holders too can access telebanking to obtain information on current exchange and interest rates.

Telebanking at Sampath Bank has added momentum to technology-based banking in Sri Lanka.