Sri Lanka Insurance Motor Plus Steering Towards Customer Convenience

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With newly introduced benefits, Sri Lanka Insurance Motor Plus policy holders can have their claims below 75,000 rupees settled within 3 working hours, without repair estimates, repair bills and Salvage and After Repair Inspection (ARI). Further, it provides fast track settlement of vehicles' insurance claims without repair bills and salvage for claims below 500,000 rupees. Taking another step forward, Sri Lanka Insurance Motor Plus also provides free personal accidents cover worth of 1,000,000 rupees to the insured against accidental death and total permanent disability for private cars, double cabs and private dual purpose vehicles. In addition, the SLIC app is able to track as well as identify the accurate accident location of the customer in an emergency situation, making it convenient and hassle free for them. Moreover, SLIC allows the customers to renew their motor insurance online via Sri Lanka Insurance customer portal and Sri Lanka Insurance mobile app. Flexible payment plans through credit cards and vast variety of payment options are also available. The Sri Lanka Insurance mobile app has been made available for SLIC customers on Android platform from August 2019 and will be launched on IOS platform in the near future streamlining the insurance requirements of customers.The SLIC mobile app will facilitate customers to view policy and products details, make premium payments of Life and General Insurance policies and in the new future renew general Insurance policies online, intimate

motor insurance claims, locate SLIC branches on Google maps, access road side and emergency assistance 24/7, locate and enjoy Motor Plus Loyalty Rewards partner merchants and view details of the offers