

Seylan Bank Staff Awarded With Lean Six Sigma Yellow Belt Certification

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(L-R): Suhanniya Dias – LSS Yellow Belt; Roshan Grero – LSS Yellow Belt; Ruchith Liyanage, CLSSBB – Head of Business Process Re-engineering; Nilan Wickramasinghe – LSS Yellow Belt; M F H M Fazlan – LSS Yellow Belt; and Ayesha Thennakone – LSS Yellow Belt. Seated from left: Jayantha Amarasinghe – Deputy General Manager Human Resources; Malik Wickramanayake – Deputy General Manager Operations; Kapila Ariyaratne – Director/ Chief Executive Officer; Chitral De Silva – Deputy General Manager Branches; and Champika Dodanwela – Chief Financial Officer.

Seylan Bank had awarded five staff members with the globally recognized Lean Six Sigma Yellow Belt certification. These staff members have completed an accreditation process, which included classroom training and successful delivery of a project to reduce overheads, increase efficiency, and eliminate waste or non-value adding activities from operational processes.

The inaugural certification ceremony of the Operational Excellence Program was held under the patronage of Kapila Ariyaratne, Director and Chief Executive Officer, Seylan Bank, Malik Wickramanayake, Deputy General Manager – Operations and other members of the corporate management team.

Kapila Ariyaratne, Director/ Chief Executive Officer stated, “It is important that we empower our staff at all levels to be a part of the transformation journey Seylan Bank has undertaken. I would also like to thank the team of the Business Process Re-engineering unit for driving the Operational Excellence Program and enabling our employees with the

required knowledge and tools to identify inefficiencies and waste within the current processes and come up with sustainable solutions to eliminate those in the future”.

Seylan Bank plans to expand the Operational Excellence Program to accredit more Lean Six Sigma Yellow Belts as well as extend the certification to Green Belts from this year to foster a culture of continuous improvement within the organization.

Lean Six Sigma is a structured problem-solving methodology that relies on various quality and statistical tools to identify, measure and analyze inefficiencies in processes and come up with lasting improvement strategies by systematically reducing waste and variation, which creates a positive impact on the overall quality of products and processes. This is expected to yield in reduced defects, lower operational costs, improved bottom-line, enhanced customer experience and a positive shift in the organizational culture towards change.