

Ajith Nivard Cabraal, State Minister of Money & Capital Markets and State Enterprise Reforms, performing the first Touchless Cash Withdrawal transaction at the Sampath

Sampath Bank Introduces First Touchless Cash Withdrawals Across Its ATM Network



Ajith Nivard Cabraal, State Minister of Money & Capital Markets and State Enterprise Reforms, performing the first Touchless Cash Withdrawal transaction at the Sampath Bank Head Office premises in the presence of Harsha Amarasekera, Chairman, Sampath Bank and Nanda Fernando, Managing Director, Sampath Bank.

Sampath Bank has introduced Touchless Cash Withdrawals at Automated Teller Machines (ATMs) for the first time in Sri Lanka.

State Minister of Money and Capital Markets and State Enterprise Reforms, Ajith Nivard Cabraal, was the Chief Guest at the commissioning of this service at the Sampath Bank Head Office premises. He performed the first Touchless Cash Withdrawal transaction in the presence of Harsha Amarasekera, Chairman, Sampath Bank; Nanda Fernando, Managing Director, Sampath Bank; Ajith Salgado,Group Chief Information Officer, Sampath Bank; and Ayodhya Iddawela Perera, Senior DGM – International Trade and Credit Control, Sampath Bank. Sampath Bank customers and customers of all other banks in the country will now be able to withdraw the funds in their accounts and cards at any Sampath Bank ATM around the island by simply scanning the QR code displayed on the ATM screen using the Sampath WePay app.

Doing away with the need to physically touch the surface of the ATM, this is set to minimize risk and enhance customer safety, thereby serving as an ideal means of withdrawing cash from ATMs during the current global COVID-19 pandemic. This is yet another trailblazing digital solution brought to the Sri Lankan market by Sampath Bank.

Ajith Nivard Cabraal, State Minister of Money and Capital Markets and State Enterprise Reforms, said, “As the Government continues to strive to offer all possible assistance to our citizens during this pandemic, I would like to commend Sampath Bank on the launch of Touchless Cash Withdrawals, a timely innovation that offers a safer means of withdrawing cash to customers of all banks in the country. I am informed that this could be the first solution of its kind in the region – a fact that we can all take great pride in. Let’s continue to work together as a nation to develop more such innovative solutions that will help us overcome the challenges brought about by this global health and financial crisis.”

“While we work on developing and rolling out more innovative digital banking solutions, we are aware of the fact that the need to withdraw cash for certain transactions will always be present. Taking this into account, it is our privilege to introduce a safer, touchless means of withdrawing money through any of our ATMs with the launch of Touchless Cash Withdrawals. This is the first solution of its kind to be introduced in Sri Lanka,” said Nanda Fernando, Managing Director, Sampath Bank.

“Sampath Bank customers and customers of all other banks in the country will now be able to access their cash by simply scanning the QR code on the ATM screen using the Sampath WePay app, without having to ever touch the surface of an ATM.

We invite all Sri Lankans to avail themselves of the safety and convenience of Touchless Cash Withdrawals through Sampath WePay when withdrawing funds from their bank accounts and cards, especially during this global pandemic," he added.