

PLC Launches Ground-breaking Digital Initiatives



Prabath Gunasena, the Senior Deputy General Manager - IT of People's Leasing & Finance, PLC.

People's Leasing & Finance PLC has launched two innovative digital systems, namely PLC eDoc and PLC eReceipts, across its network. These digital initiatives are a significant achievement for the company as they demonstrate its continued commitment to strengthening its digital infrastructure and promoting sustainability.

The implementation of these systems is a testament to PLC's commitment to reducing its carbon footprint while enhancing customer convenience.

The PLC eDoc and eReceipts were developed by the company's in-house Software ICT Development Team, showcasing its dedication to technological innovation and digital enablement.

PLC eDoc is a remarkable achievement that streamlines operations and reduces paper consumption. This product provides a centralized portal for customers and the business to manage all electronic documents with ease. From traditional receipts to SMS communications and customer correspondences, PLC eDoc consolidates various document types into a user-friendly platform.

PLC has introduced two digital solutions to offer its customers a modern and sustainable way of accessing their transaction details.

In addition to a digital platform, the company is now offering PLC eReceipts that allow customers to access their transaction details via SMS messages and unique web URLs. Customers can download and share their digital receipts, reducing paper waste and eliminating the need for physical copies.

Prabath Gunasena, the Senior Deputy General Manager – IT of People's Leasing & Finance, PLC, stated that the roll-out of these digital solutions reflects the company's commitment to fostering a sustainable, green future and delivering a seamless and convenient customer experience. The introduction of eDoc and eReceipts demonstrates the company's unwavering dedication to digital transformation and environmental stewardship.