

People's Leasing and Finance relaunches FD e-Certificate for Sinhala and Tamil New Year



Sanjeewa Bandaranayake, CEO/GM, People's Leasing and Finance (left) with a customer.

As part of its ongoing commitment to digital transformation, Peoples Leasing & Finance took a significant step toward its digitalization strategy by relaunching the Fixed Deposit (FD) e-Certificate. The introduction of the FD e-Certificate marks a significant step forward in enhancing customer convenience and operational efficiency at People's Leasing and Finance. This fully paperless solution enables customers to obtain their e-FD certificates within minutes, eliminating the need to visit a branch or wait for postal delivery. In addition to speed and ease, the digital format offers enhanced security by removing the risks associated with physical documents, such as loss or damage, and minimizes the need for indemnity submissions during premature withdrawals or at maturity. Customers also benefit from immediate access to all essential details, including deposit amount, interest rate, and maturity date. The first FD e-Certificate was ceremonially presented to Sanjeewa Bandaranayake, symbolizing a new era of convenience, security, and efficiency in financial service delivery. This initiative further reflects the company's ongoing commitment to elevating customer experience through innovative digital

solutions. The event brought together distinguished guests, including Sanjeewa Bandaranayake, CEO/GM; Prabath Gunasena, Senior DGM - ICT; Udesh Gunawardena, COO; Nalin De Silva, AGM - Recoveries; Zairaa Kaleel, AGM - Chief Compliance Officer; Manori Hettigoda, Head of FD and Savings; and Sumudu Silva, Chief Manager - Branch Network Supportive Service, along with the Head Office FD & Savings team and a selected group of valued customers. As a gesture of appreciation and goodwill, tokens were presented to the invited customers by the CEO/GM, the Head of FD & Savings, and the Chief Manager - Branch Network Supportive Service.