People’s Bank Offer Customers Access to Online CRIB Reports



Officials from People’s Bank and the Credit Information Bureau (CRIB).

People’s Bank has announced a groundbreaking partnership with the Credit Information Bureau (CRIB) to introduce a hassle-free and efficient method for customers to register and request their Credit Reports (MyReport) and Credit Score (CRIB Score). ‘MyReport’ is essential for an individual or a company to have a better understanding of the credit standing before applying for a loan. This necessary and innovative service is now seamlessly integrated into the ‘People’s Pay’ wallet app, making it the first offered by a systematically important bank in Sri Lanka.

In today’s fast-paced digital era, People’s Bank strives to meet its customers’ evolving needs. This latest feature is a testament to its commitment to delivering exceptional digital banking experiences, ensuring our customers can access critical

financial information from the comfort of their homes, no matter where they are in the country.

“The introduction of this feature reflects our dedication to enhancing customer convenience and embracing digital transformation,” stated Clive Fonseka, CEO/GM of People’s Bank. “In response to the unprecedented changes brought about by the pandemic, we have strategically invested in digital solutions to support our customers. With integrating CRIB report requests into ‘People’s Pay’, we are setting a new benchmark for digital banking in Sri Lanka.”

Customers can now register and request their CRIB report (MyReport) directly through the ‘People’s Pay’ wallet app without any paperwork or additional verification steps. Once registered, obtaining a ‘MyReport’ is as simple as a few taps on the app. The secure and user-friendly platform protects customers’ information while providing easy access to their credit reports and scores.