Nations Trust Bank Awarded At Technovation Awards 2019

Renuka Senadheera, Vice President - Consumer Services, Nations Trust Bank and representatives of the Bank's senior management receiving an award won by the Bank.

Nations Trust Bank's cus-tomer service and innovation were honored at Technovation Awards 2019 with the Gold awards for Bank of the Year for Financial Inclusivity (Category B) and Bank of the Year for Excellence in Customer Con-venience (Category B).

The bank also received Silver awards for Most Innovative Bank of the Year and Excellence in Interbank Payments (Banking Institutions).

The Technovation Awards are conducted by Lanka Clear, which is Sri Lanka's largest payments infrastructure provider.

The awards were accepted on behalf of Nations Trust Bank by Janaka Pitadeniya, Senior Vice President/Chief Digital Officer and Renuka Senadheera, Vice President – Consumer Services.

Janaka Pitadeniya, Senior Vice President/Chief Digital Officer, Nations Trust Bank speaking on the awards said, "Winning these awards is a testament to our commitment to customer service and inno-vation. From our inception we set ourselves apart through innovation to provide an unparalleled customer experience. It is this drive that has seen Nations Trust Bank pioneer many new concepts and ideas in Sri Lanka, including the first digital banking experience in Sri Lanka through FriMi."

"Our focus on digital enable-ment has driven us to become Sri Lanka's most

inclusive and progressive bank as we were the first to offer native trilin-gual support on our mobile platforms and provide true online on-boarding facilities. While we express our gratitude to the Technovation Awards team, we also take this oppor-tunity to thank our people and our customers for their con-stant support and trust in the Nations dream.”

Nations Trust Bank is among the top 15 business establish-ments in Sri Lanka as ranked by Business Today Magazine, ably providing a host of financial products and services to a wide range of customers throughout the island.