

# **Mount Lavinia Hotel: Rebirth Of An Icon**



The team with the leadership of Anura Dewapura, General Manager Mount Lavinia

Hotel are introducing a real cultural shift within Mount Lavinia Hotel. Their ongoing objective being to maximise from their creativity and uniqueness while managing with a lot of rigor and discipline amongst the employees, has been their driving force to go that extra mile.

We have already introduced a number of changes, yet the truth is that we are just at the beginning of the real change mode.

The most encouraging fact is that our team is embracing the changes. After all, my team is the pillar of our organisation, states Anura Dewapura.

He further added, “the year 2010 is all about the Rebirth of an Icon. We are benchmarking our last year’s efforts and further more increasing our guest satisfaction by having a clear new strategy for this year. We will deliver better products to our guests as we plan to start a room refurbishment phase in the second quarter. Property management system will be upgraded with a new version, which will secure higher productivity and effectiveness amongst our Front Office team members. The opening of the secret tunnel that sits at the epitome of Mount Lavinia Hotel is planned by the end of March. Extensive menus and beverage lists in our food and beverage outlets and catering venues will be introduced throughout the year. To enhance our gastronomic and visual experiences, established and planned feature events such as ‘An Affair with Chocolate’, ‘Dinner with the White House Chef’, ‘Swedish Culinary Festival’ ‘Jazz at the Mount’ and Sri Lanka Design Festival and many more”.