

# **Maliban Biscuit Manufactories Adopts Modern SAP ERP Platform To Streamline Business Processes**

Sri Lanka's biscuit manufacturer Maliban Biscuit Manufactories has implemented a state-of-the-art enterprise resource planning (ERP) platform to streamline their business processes and thereby maximise efficiency. Maliban is the first company in Sri Lanka to adopt the Business Suite 4 SAP HANA (SAP S/4HANA), which will make a significant contribution in enabling the business processes to be more productive.

Maliban's performance over the past few years has shown tremendous improvement where the company has been able to expand its operations further. Introducing novel products to the market, updating manufacturing plants with the latest machinery and integrating modern technology into the manufacturing process were some of the developments that have resulted in business growth. Accordingly, the introduction of an automated and faster process to synergise the functions of all departments was deemed imperative. As a result, Maliban deployed the SAP S/4HANA to help streamline input operations and bring innovation through mobility. Maliban also plans to use SAP to experience the best of business analytics and data visualisation tools for better business decision-making.

"We strive to achieve the continuous improvement of our products as well as systems and processors. These improvements have already given us results. We aspire to adopt world-class practices for our business and as a result management decided to adopt the world's best ERP platform to our company. I am confident that this new ERP will transform the entire organisation," says Kumudika Fernando, managing director of Maliban.

Sharing his thoughts on the implementation of the new ERP platform, Dilum Bellana, general manager (finance) of Maliban, said, "We will experience many cross-departmental efficiencies and mitigate much work duplication within companies as well as departments. This will further improve the working environment for staff, helping us move towards a digital working environment.

Moreover, we will receive real time information for decision making which is a key in our business environment. This platform will link us to our business partners enabling real time order generation helping both suppliers and distributors manage optimum stock balances.”