

HNB Upgrades SOLO With Robust Bill Payments And Biometric Features

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HNB's efforts to accelerate the digital transformation of Sri Lankan banking passed another critical milestone with the addition of extensive new utility bill payment capabilities and biometric features for its flagship mobile payment app, HNB SOLO.

With its latest upgrade to the app, HNB now offers users the option of settling all of their actual utility bill payments – from water and electricity to telephone, mobile, and internet bills, as well as insurance premiums – quickly and conveniently through SOLO.

ntly through SOLO. “In today's environment, it was imperative to provide customers with a convenient and secure mode of payment for their daily transactions. This is a role which SOLO is perfectly designed to serve. We have already been experiencing exponential growth in users and merchants coming on board with SOLO or who can make or accept digital and QR-code payments. With the addition of our new utility bill payments feature, we are expanding choice and convenience for SOLO users and giving them an unprecedented new level of control when it comes to their finances. This is another important milestone for SOLO and another small but vital step forward for the Sri Lankan economy,” Sanjay Wijemanne, Deputy General Manager, Retail Banking, HNB said.

Also included among the new upgrades is a biometric security system that now adds facial recognition technology and fingerprint scanning options for users, in addition to their customized four-digit pin. Commercial Bank also offers customers who do not wish to log out of their account daily a 60-day login option. As SOLO is not restricted only to HNB customers, any individual can link their savings/current account and debit/credit cards to register and make use of the facilities available on the app. Having already linked LANKA QR to SOLO, the bank was among other financial institutions and telecommunication partners in joining efforts to make cashless QR-code-based payments the standard for mobile phones and digital payments countrywide, in moving towards a cashless and digitally-savvy Sri Lanka.