HNB Recognized for Digital Payment Innovation at LankaPay Technnovation Awards 2024

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Sanjay Wijemanne, Deputy General Manager – Retail Banking Group, HNB (center) accepting the Gold Award for the Bank of the Year for Excellence in Customer Convenience from Central Bank Director Payments and Settlements, Vasantha Alwis in the presence of (from left) Chakshika Amarawardhana, Senior Manager – Digital Banking, HNB; Chammika Weerasinghe, AGM – Digital Business, HNB; Dr. Kenneth De Zilwa, Chairman, LankaPay and Channa De Silva, General Manger/CEO, LankaPay.

HNB was awarded three accolades at the LankaPay Technnovation Awards 2024. The bank was bestowed with the coveted title 'Bank of the Year for Excellence in Customer Convenience', along with a Silver Award for 'Best Digital Payment Strategy' and a Merit Award for 'Most Popular Digital Payment Product'. Lanka- Pay, the host of the awards, sought to recognize and appreciate leaders and promoters of innovative digital payment solutions. The awards ceremony was attended by high- profile dignitaries, including the Chief Guest State Minister of Technology, Kanaka Herath, and State Minister of Finance, Shehan Semasinghe.

Sanjay Wijemanne, DGM – Retail Banking Group at HNB, expressed his gratitude for the recognition and credited the bank's team for their pioneer- ing efforts in developing digital payment solutions. He further added that HNB's tireless efforts to prioritize customer convenience have played a critical role in the bank's recognition by LankaPay. The awards are a testament to the bank's commitment to digitalization, given the growing demand for digital payment solutions in Sri Lanka's financial landscape.

Over the past year, HNB has made significant strides in its push towards digitalization. The bank has launched several new products and sub- stantially enhanced its digital portfolio. Notably, HNB introduced HNB TXB, a comprehensive digital transaction banking platform that caters to businesses of all sizes, from MSMEs to MNCs. It allows companies to manage payments, cash management, global trade, value-chain financing, treasury, and settlements of foreign currency transactions. Additionally, HNB has rolled out HNB Self Onboarding, an innovative digital banking solution that enables any Sri Lankan national to sign up for the bank's entire range of products remotely.

Chammika Weerasinghe, AGM-Digital Business, HNB recognizes the growing trend of digital mediums in financial and banking requirements. He assures that HNB will continue to adapt to this shift and strive to innovate and improve its digital payment products.