HNB Concludes Asian Banker’s Association Conference in Sri Lanka



HNB and ABA delegation.

HNB hosted an Asian Banker’s Association (ABA) Short- Term Visit and conference to foster global best practices for banks in Sri Lanka and across the Asian region.

“We are grateful to the ABA and all visiting delegates and public sector stakeholders for having engaged in this invaluable exchange of ideas and technical insights, all of which have a direct and crucial bearing on our efforts to develop Sri Lanka’s banking industry to a global standard,” Damith Pallewatte, Acting CEO, HNB said.

The conference, which included 17 delegates representing leading banks across

Taiwan, Nepal, Maldives, and Iran and two senior members of the ABA, aimed to provide member banks with the opportunity to study and undergo training on specific aspects of the operations and facilities of the more advanced host banks. The program commenced with presentations and knowledge-sharing sessions on Centralized Credit Operations, Digital Transformation, Digital Channels, and Cyber Risk Management.

“HNB’s centralized credit operations and robust risk management frameworks have been ambitiously designed to set the standard for the Sri Lankan banking industry and stand as key pillars to our continued success. In hosting this ABA visit, we were able to share these critical aspects with our colleagues from the Asian Banking Association and gather insights from their remarkable advancements in digital transformation.

Nirosh Perera, DGM/Chief Credit Officer, HNB said, “Such engagements help foster an environment of mutual learning and growth, ultimately benefiting the entire Asian region. We are committed to leading by example and contributing to developing a more resilient and effective banking industry in Sri Lanka”.

Delegates were also provided a comprehensive tour showcasing the results of HNB’s ambitious digital transformation, including site visits to study the advancements in HNB’s Credit Administration Department, Centralized Operations Department, Center of Aspiration, and Contact Center.

Additionally, the delegates visited the Credit Information Bureau (CRIB) for a presentation at their head office. They met with the Deputy Governor of the Central Bank of Sri Lanka (CBSL) to discuss current insights from Sri Lanka’s ongoing economic revival and the role of banking innovation in consolidating progress made so far.