

EChannelling Introduces Home Care Service



eChannelling, has launched 'Home Care service' as a safe and trusted solution to help home quarantine management of COVID-19 patients.

With hospitals operating at optimum levels to diagnose, treat and manage patients navigating the various waves of the pandemic, eChannelling's Home Care service offers patients expert care at home with the best possible ways to receive treatment, with continuous medical monitoring. The eChannelling solution is offered to both the corporate sector and the general public. Companies need to implement new procedures to ensure business continuity and safeguard their employees, who in turn seek a sense of security and comfort that their immediate family is also being looked after by a caring team outside a hospital setting. eChannelling's Home Care provides a convenient service to assist and monitor COVIDpositive patients with mild to moderate symptoms, deemed fit for home quarantine by government healthcare authorities, with support and resources at home to manage their care. Through this service eChannelling provides dedicated doctor consultation and remote monitoring of the patient's health conditions via audio/ video facilities.

Based on the patient's requirements and preference the necessary devices will also be delivered to their doorstep. eChannelling offers several 14-day home quarantine packages depending on the needs of the patients. In addition, wellness packages are also available to ensure those at home are able to safeguard their health. Providing staff eChannelling Home Care service is simple and convenient. Once the staff member alerts the company's HR department of the need to quarantine, the company can directly contact eChannelling to select the package and activate the service.

The basic 14-day home quarantine packages include thrice-daily dedicated doctor consultations and monitoring via audio/video and access to a General Practitioner (GP) from 7am to 10pm daily. The patient also has unlimited access via messaging platforms to share monitoring stats with the GP reducing anxiety and improving quality of life. More comprehensive and customized packages are available including approved oximeters depending on the patient's requirement and severity.