Dialog Digital Assistant – Instant Support for all Dialog Service-Related Queries



Dialog Digital Assistant (DIA) – Instant Support for all Dialog Service-Related Queries.

Access Dialog’s Digital Assistant DIA for instant support. DIA is available at any time to help with all Dialog service-related queries. DIA is the easiest, most seamless, next-gen way of getting assistance from Sri Lanka’s premier connectivity provider, Dialog. With DIA, there’s no need to call customer support or visit a Dialog Experience Centre. Type “Hi” on WhatsApp (0777 678 678), Facebook Messenger via Dialog’s Facebook page, Instagram via Dialog’s Instagram page, or Viber (0777 678 678). You can also access DIA using the MyDialog App and Dialog. lk, and DIA will instantly respond to you.

Through DIA, users can check their Dialog Connection Balance, Reload or make bill payments, check their data usage, activate/deactivate services, and many more. Whether you’re using Dialog Mobile, Dialog Home Broadband, or Dialog TV, you can access a wide range of services instantly.

Powered by the latest AI and machine learning technology, DIA is a virtual human who will smartly respond to your requests for assistance using simple everyday language, including all three languages; Sinhala, English, and Tamil. That means you can talk to DIA the way you’re most comfortable.