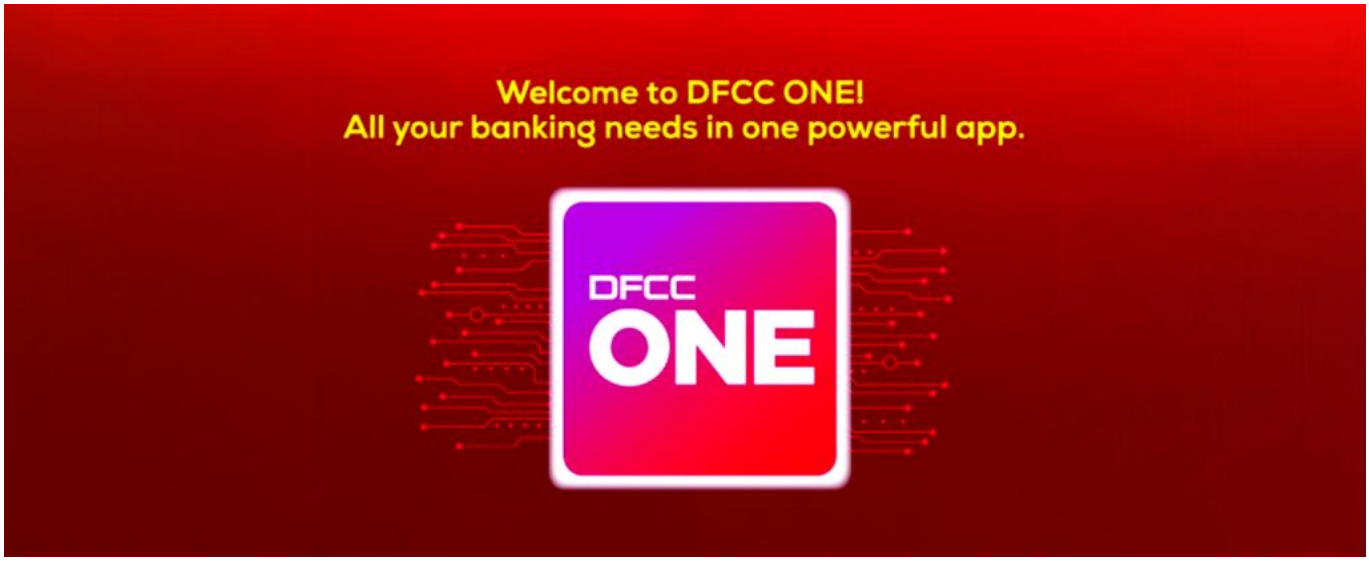
DFCC Bank Redefines Digital Banking Excellence with DFCC ONE



DFCC Bank has launched DFCC ONE, a pioneering mobile banking app that transforms digital banking with a focus on convenience, security, and innovation. This app aims to fulfill evolving customer needs and aspires to create a com-prehensive ‘super app’ that merges banking and lifestyle features. DFCC ONE offers real-time account access, seamless fund transfers, and instant pay-ments via the CEFTS network. Users can effortlessly pay bills using DFCC credit cards or bank accounts, settle credit card bills, and easily manage their favorite transactions.

A key new feature allows bill pay-ments with DFCC credit cards, enhancing customer conveni-ence compared to the previ-ous DFCC Virtual Wallet, which only supported payments via CASA accounts. DFCC ONE is designed to en-hance digital banking with a modern interface informed by customer feedback. It builds on the robust features of the DFCC Virtual Wallet, ensuring an easy transition for current users. New users can register effort-lessly using DFCC debit/credit cards or bank account numbers, eliminating branch visits. Key features include the ‘Peek Bal-ance’ function for quick bal-ance checks without logging in and an integrated

ePassbook for instant access to account state-ments. The personalized dash-board displays relevant propo-sitions like Pinnacle, Prestige, Salary Plus, and Salary Partner. Security is a priority, with bio-metric authentication and One- Time Passwords (OTPs) for secure transactions. Users can also manage their fund transfer limits directly within the app for greater control.

Omar Sahib, Chief Digital Officer of DFCC Bank, empha-sized, “Our strategic vision is to be the most customer-centric and digitally enabled Bank by 2025. DFCC ONE is a testament to this commitment, position-ing itself as the ultimate app for banking and lifestyle needs. Guided by insightful customer feedback, the transition from DFCC Virtual Wallet to DFCC ONE is just the beginning. With many exciting updates on the horizon, we invite everyone to join us in redefining the digital banking experience.” DFCC ONE also delivers an inclusive and customizable experience with trilingual sup-port, catering to Sri Lanka’s di-verse customer base. Users can interact in the language of their choice, with additional fea-tures like Dark Mode enhanc-ing personalization. For added convenience, favorites from the DFCC Virtual Wallet can be seamlessly imported into DFCC ONE, ensuring a smooth up-grade process. As DFCC ONE propels digital banking into a new era, the app is more than a tool; it is a part-ner in empowering customers to manage their finances ef-fortlessly and securely. With DFCC Bank leading this trans-formation, the future of digital banking is here, and its rede-fining possibilities one tap at a time.