

DFCC Bank Recognized at LankaPay Technnovation Awards 2022

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L-R: Thimal Perera, Chief Executive Officer, DFCC Bank, accepting the 'Bank of the Year for Financial Inclusivity under Category C' award, and Dinesh Jebamani, Vice President of Digital Strategy, receiving the 'Best Common ATM Enabler of the Year under Category B' award at the LankaPay Technnovation Awards 2022

DFCC Bank bagged two new accolades at the LankaPay Technnovation Awards 2022 for 2020/2021. The Bank was awarded as the 'Best Common ATM Enabler of the Year under category B' and as 'Bank of the Year for Financial Inclusivity under category C' due to its many efforts at driving inclusive financing and the significant growth in CEFTS, SLIPS and common ATM switch transactions and due to its high performance within the financial services sector. The accolades highlight the Bank's many inclusivity-focused initiatives and the positive impact the Bank has had on all stakeholders in using innovative digitization-based practices to further its reach and effectiveness. The Bank's efforts in ensuring the continuous provision of services, having implemented all Covid-19 related best procedures and health and safety protocols, alongside its targeted communications to expand the reach of the DFCC MySpace ATMs, contributed to the growth in the use of common ATM switch. DFCC Bank's work on implementing the DFCC Virtual Wallet, alongside the DFCC iConnect and DFCC Pay applications, enabled customers to perform their daily transactional banking needs with ease and efficacy enabled recognition under the category of

Bank of the Year for Financial Inclusivity.

Thimal Perera, CEO of DFCC Bank stated, “DFCC Bank is proud to have won not one, but two awards at the LankaPay Technnovation awards. Over the past two years, our comprehensive customer value creation efforts are at the very heart of these accolades, which also showcase the success of our efforts to digitize to ensure the greatest levels of customer service and, thereby, customer satisfaction. By striving to create financial inclusivity, we have set the framework in place to secure our country’s economic resilience. It is gratifying to see that our lineup of innovative financial products and services, such as iConnect and the DFCC Virtual Wallet has been recognized by the awarding body and peers alike, for the significant value they have created and for how they have furthered the national digitization agenda.”

DFCC Bank was ranked amongst Business Today’s Top 40 Corporates in Sri Lanka.