

DFCC Bank Leverages New Partnership with SLT for Superior IT Infrastructure and Service Resilience

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Representatives from both organizations present during the exchange of the MoU.

DFCC Bank has partnered with Sri Lanka Telecom (SLT) to enhance its IT infrastructure and services, including implementing co-location services at SLT's Internet Data Centre (IDC) and deploying Cisco SD-WAN technology across all branches. Co-location allows the bank's servers to be securely housed at SLT's IDC, while SD-WAN is a technology that helps improve internet connectivity across the branch network.

Vindya Solangaarachchi, Senior Vice President and Chief Information Officer (CIO) at DFCC Bank, commented, "Our partnership with SLT and the deployment of Cisco SD-WAN are pivotal in advancing DFCC Bank's digital transformation. We are proud to leverage local expertise backed by global technology to future-proof our IT infrastructure and significantly enhance operational efficiency. This innovative approach ensures that our customers will experience the highest level of service as we continue to lead the way in tech-driven

solutions.”

By utilising SLT’s IDC facilities for co-location services, DFCC Bank has secured robust, reliable, and scalable infrastructure for its critical operations. This partnership provides the bank with enhanced data security, advanced disaster recovery capabilities, and access to cutting-edge infrastructure, ensuring its IT environment is resilient and adaptable to future demands. The shift to co-location has resulted in significant cost savings by eliminating the need for the bank to invest heavily in maintaining its own on-premise data centers. Reducing hardware, energy consumption, and staffing expenses has allowed DFCC Bank to reallocate resources towards more strategic initiatives, thereby enhancing financial efficiency.

Cisco SD-WAN technology has revolutionized network connectivity across DFCC Bank’s branch network, enabling seamless communication and consistent service delivery. This state-of-the-art solution has optimized network performance by improving bandwidth utilization and reducing latency, ensuring all branches are connected efficiently and securely. The centralised management capabilities provided by Cisco SD-WAN have also streamlined IT operations, allowing the bank’s IT team to monitor and control the entire network from a single platform, thereby improving operational efficiency and reducing the complexity of managing a fragmented network.

The partnership thus underscores DFCC Bank’s commitment to sustainable IT practices and its dedication to transforming the customer experience through innovation. The bank continues to position itself at the forefront of the industry, ready to meet the evolving needs of its customers with unmatched service resilience and operational excellence.

DFCC Bank is ranked among Business Today’s Top 40 Corporates in Sri Lanka