

ComBank Enables Self-Registration For Credit Card E-Statements



Commercial Bank has announced that its credit card holders can now register themselves on the Bank's website to receive their monthly statements electronically without waiting to receive them by post. Approximately 45 percent of the Bank's credit cardholders have already opted for e-statements, and the Bank said it is expected a further conversion facilitated by the new self-registration option. A significant shift to e-statements, while increasing convenience for those cardholders, will facilitate the Bank to further reduce paper consumption and by extension enable more customers to contribute to its environment friendly initiatives. To avail of the self-registration facility, Commercial Bank credit cardholders only have to log-in to the Bank's website, access the self-registration portal, and select the 'e-statements only' option. Those who complete the registration process successfully will be notified by email, after which they will receive their e-statements commencing from the next billing date starting from the next month. The registration process is secured by an OTP (one-time password) to ensure data security. Hence cardholders are not required to visit a branch to activate the facility. Switching to e-statements not only ensures cardholders receive their statements without any delay, it minimizes manual involvement, eliminating having to utilize resources to print statements and send by post. The e-statements can also be accessed from the customers' mobile devices at any time, anywhere, further enhancing ease of access.