ComBank Enables Self-Registration For Credit Card E-Statements

Commercial Bank has an- nounced that its credit card holders can now register them- selves on the Bank’s website to receive their monthly state- ments electronically without waiting to receive them by post. Approximately 45 percent of the Bank’s credit cardholders have already opted for e-state- ments, and the Bank said it is expected a further conversion facilitated by the new self- registration option. A significant shift to e- statements, while increasing convenience for those cardhold- ers, will facilitate the Bank to further reduce paper consump- tion and by extension enable more customers to contribute to its environment friendly initia- tives. To avail of the self-regis- tration facility, Commercial Bank credit cardholders only have to log-in to the Bank’s website, access the self-regis- tration portal, and select the ‘e-statements only’ option. Those who complete the registration process success- fully will be notified by email, after which they will receive their e-statements commencing from the next billing date start- ing from the next month. The registration process is secured by an OTP (one-time password) to ensure data security. Hence cardholders are not required to visit a branch to activate the facility. Switching to e-statements not only ensures cardholders receive their statements without any delay, it minimizes manual involvement, eliminating having to utilize resources to print statements and send by post. The e-statements can also be accessed from the customers’ mobile devices at any time, anywhere, further enhancing ease of access.